

Cookie Policy

Cookies are small text files that may be placed on your computer when you visit a website. They are widely used to make websites work and to make them more efficient. Cookies also help website owners understand how you use the site so that they can make it easier to find what you are looking for.

[Find out how to manage cookies on the Information Commissioner's Office website.](#)

How we use cookies on KentAdultEducation.co.uk

Understanding how our website is used

Google Analytics (Universal Analytics)

We use Google Analytics to collect information about how you use this website (kentadulthoodeducation.co.uk). We do this to help make sure the site is meeting your needs and to make improvements based on our findings.

Google Analytics stores information about:

- The pages you visit on Kent Adult Education
- The time you spend on each page
- How you got to the site
- What you click on while you are visiting the site
- Ecommerce transaction information such as revenue, number of transactions on the website, website conversion rate
- Demographic information such as age and gender

CLS do not collect or store your personal information (for example your name or address) so cannot identify who you are through Google Analytics.

We download reports from Google Analytics based on a combination of the information available as listed above. The reports are used to help us identify marketing needs and trends. We store the reports securely in line with Data Protection, GDPR and Privacy Electronic Communications Regulations and they are retained by us for up to 5 years.

Google Analytics use the following cookies:

Name	Purpose	Expires
_gid	Tracking cookie for Google Analytics this is used to distinguish users.	24 hours

_ga	Tracking cookie for Google Analytics this is used to distinguish users.	2 years
_gat_UA-42808601-1	Tracking cookie for Google Analytics this is used to throttle request rate.	1 minute

You can [opt out of Google Analytics cookies](#).

We also use Microsoft Application Insights for analytics and error reporting in our website.

Microsoft Application Insights store information about:

- Server context: Machine name, locale, operating system, operation
- Inferred: Geo location from IP address, timestamp, operating system, browser
- Perf counters: Server-based performance information
- Requests: URL, duration, response code
- Exceptions: Type, message, call stacks, erroring file, line with error
- Session: Session ID

Name	Purpose	Expires
ai_user	Microsoft Application Insights - used for analytics/error reporting	1 year
ai_session	Microsoft Application Insights - used for analytics/error reporting	30 minutes

YouTube

We use YouTube to embed videos on some pages of the site. YouTube sets cookies when you visit one of these pages to give us information on the number of times a video is viewed and the type of browser used to view it.

For more information visit the [YouTube Privacy and Safety Centre](#).

Vimeo

We use Vimeo's embeddable video player to show video content on some pages of the site. Vimeo sets cookies that they consider essential to the video player experience.

For more information read the [Vimeo cookie policy](#).

Enabling website functionality

Our cookie banner

You may see a notification when you visit our website to let you know that we are using cookies.

Name	Purpose	Expires
CookieConsent	Used to remember that a user has allowed cookies on the site	1 month

When logging into your account, we let the website know that you have logged in by using the following cookie.

Name	Purpose	Expires
yourAuthCookie	Set by us to inform the front-end that the user has logged in	Session

We use the following cookie to prevent the newsletter sign up window appearing once your preference is submitted or the window is closed.

Name	Purpose	Expires
NewsletterPopup	Used to prevent the newsletter popup from re-appearing once submitted or closed	72 hours

To process your enrolments through the checkout, we use the following cookie.

Name	Purpose	Expires
ASP.NET_SessionId	Used to keep track of checkout data (user ID, basket contents, concessions/vouchers used etc)	Session

Campaign Monitor

We use Campaign Monitor to manage our email updates to our learners. Campaign Monitor uses page tags and web beacons for the purposes of tracking visitors as they use an email. For example, web beacons track whether an email sent through Campaign Monitor was delivered and opened and whether links within the email were clicked. This information is collected for the purposes of providing email campaign performance information and measuring the performance of email messages sent.

Find out more information about Campaign Monitor cookies by visiting the [Campaign Monitor website](#).

Survey Monkey

We use Survey Monkey to carry out research to improve your experience with Kent Adult Education.

Find out more information about Survey Monkey cookies by visiting the [Survey Monkey website](#).

Bringing learning to life

kentadulthoodeducation.co.uk

03000 41 40 25

